BenchTill

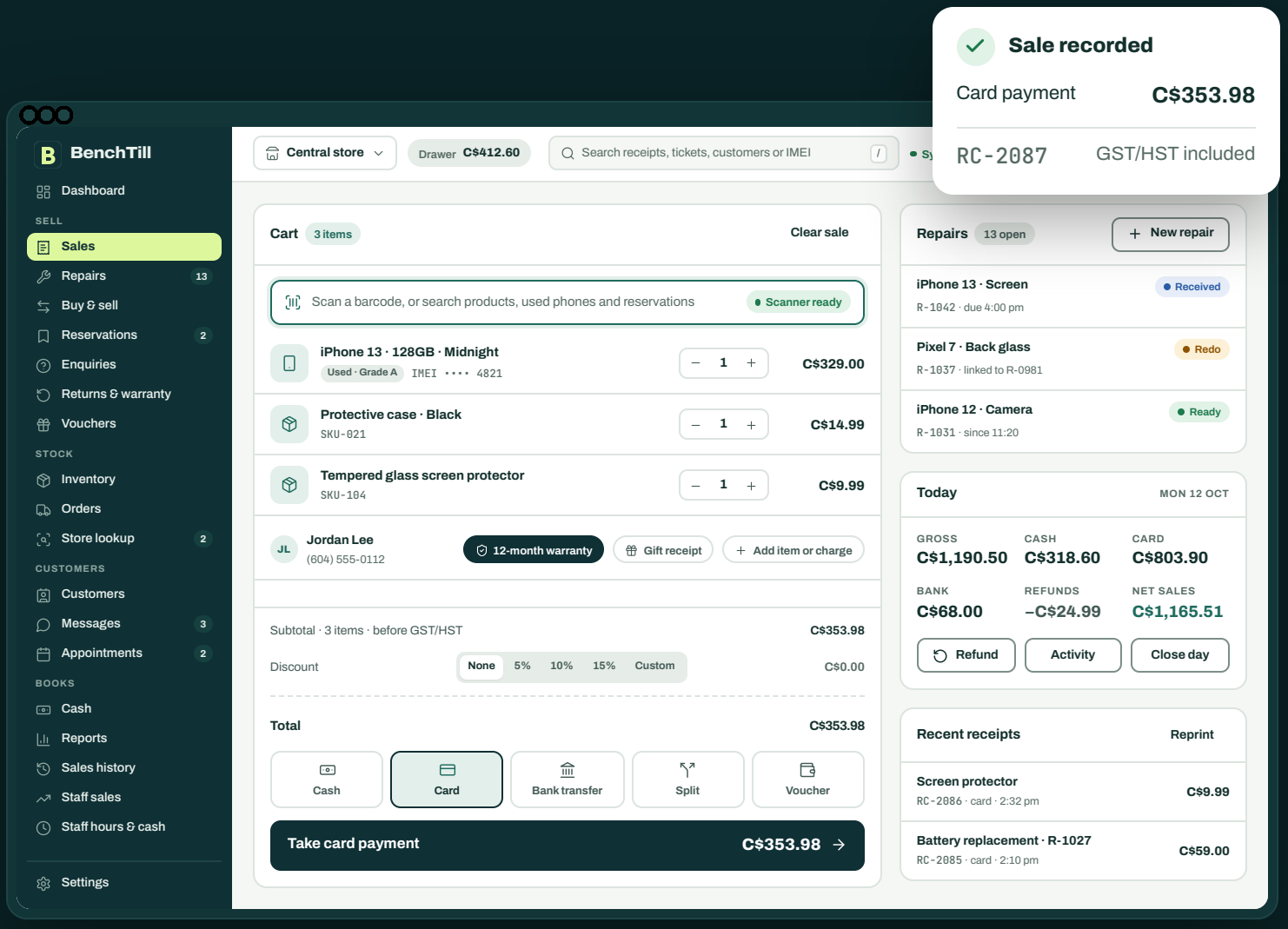
benchtill.com

POS AND REPAIR SOFTWARE FOR PHONE AND DEVICE SHOPS

Repairs, sales and stock in one system.

BenchTill runs repair tickets, checkout, used devices, stock and staff for every store you own, on one screen built for a busy counter. Set up for GST/HST and provincial sales tax in every province and territory.

- 30-day free trial
- No card required
- Unlimited staff
- Works with your hardware



The BenchTill sales screen, shown with sample records.

SOUND FAMILIAR?

Tired of running your shop from memory?

Repairs, receipts, stock counts and tax totals don't belong in your head or in a drawer of paperwork. BenchTill records all of it as you work, so your time goes back to your customers.

THE DAILY JUGGLE

- Remembering which repairs are due and which parts are on order.
- Keeping records on paper, in spreadsheets and in your head.
- Pulling GST/HST and PST totals from a pile of receipts.
- Counting the till at closing and hunting for missing cash.
- Running out of best-sellers, or ordering too much.
- Working out staff hours and who sold what.
- Customers who come in once and never come back.
- Answering “Is my phone ready yet?” all day.

THE BENCHTILL WAY

- **Every repair tracked**
  Each job has a ticket, a status and its parts. Parts leave stock the moment they are used.
- **Every record in one place**
  Sales, repairs, stock, customers and staff are saved as you work, in every store you own.
- **Tax totals ready for your accountant**
  GST/HST and provincial sales tax are calculated on every sale and totalled by period and by store. Export to Excel or PDF.
- **A cash-up that adds up**
  Every drawer shows its expected total, and any difference is flagged straight away.
- **Stock you can plan**
  Set a minimum and maximum for each item, and BenchTill suggests what to order.
- **Hours and sales, recorded**
  Clock-ins become timesheets, and every sale carries the name of the person who made it.
- **Win-back on autopilot**
  Customers with no visit in 90 days get an automatic email that brings them back to your store.
- **Customers track their own repair**
  A private status link shows each customer where their repair is, without a phone call.

One system for the bench, the counter and the back office.

Start a 30-day free trial at benchtill.com

PRODUCT

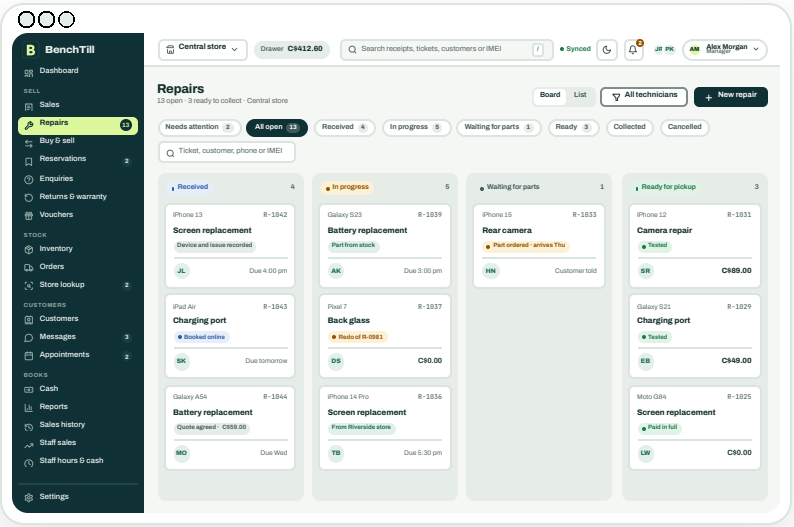
One system for every job in your shop.

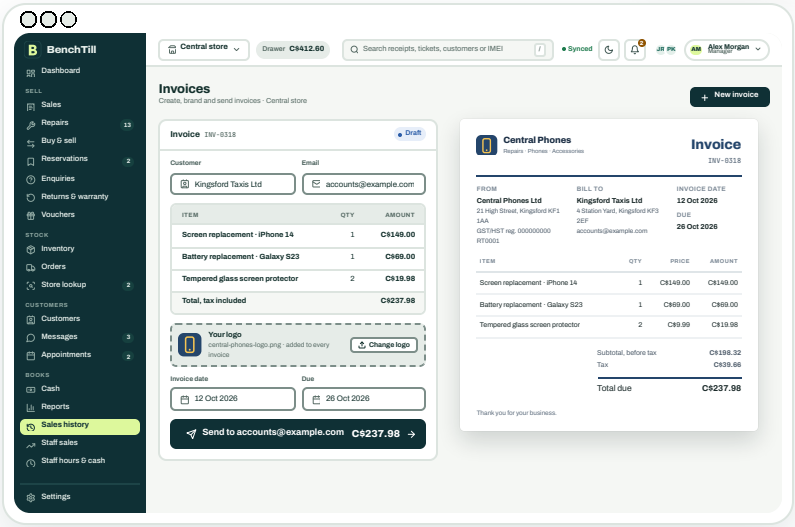
Built for phone and device shops, shared by every store you own.

REPAIRS

Every repair, from booking to collection.

- Status board: received, in progress, ready, collected.
- Parts leave stock the moment they are used on a job.
- Warranty and redo work linked to the original job, at no new charge.
- Hand a repair to another store; the store that finishes it adds the parts.
- Unlimited repair tickets, with private status links for customers.





THE COUNTER AND INVOICES

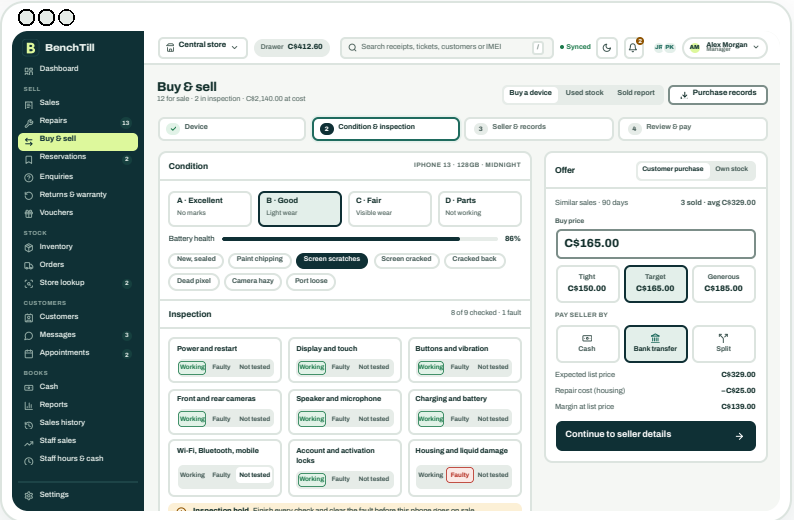
The sale, the invoice and the record.

- Cash, card, Interac e-Transfer, split and voucher payments.
- Invoices with your logo, sent to the customer straight from BenchTill.
- Refund to the original payment or onto a credit voucher.
- Keep the card terminal you use today; we will help you connect it.

BUY & SELL

Used phones, bought and sold properly.

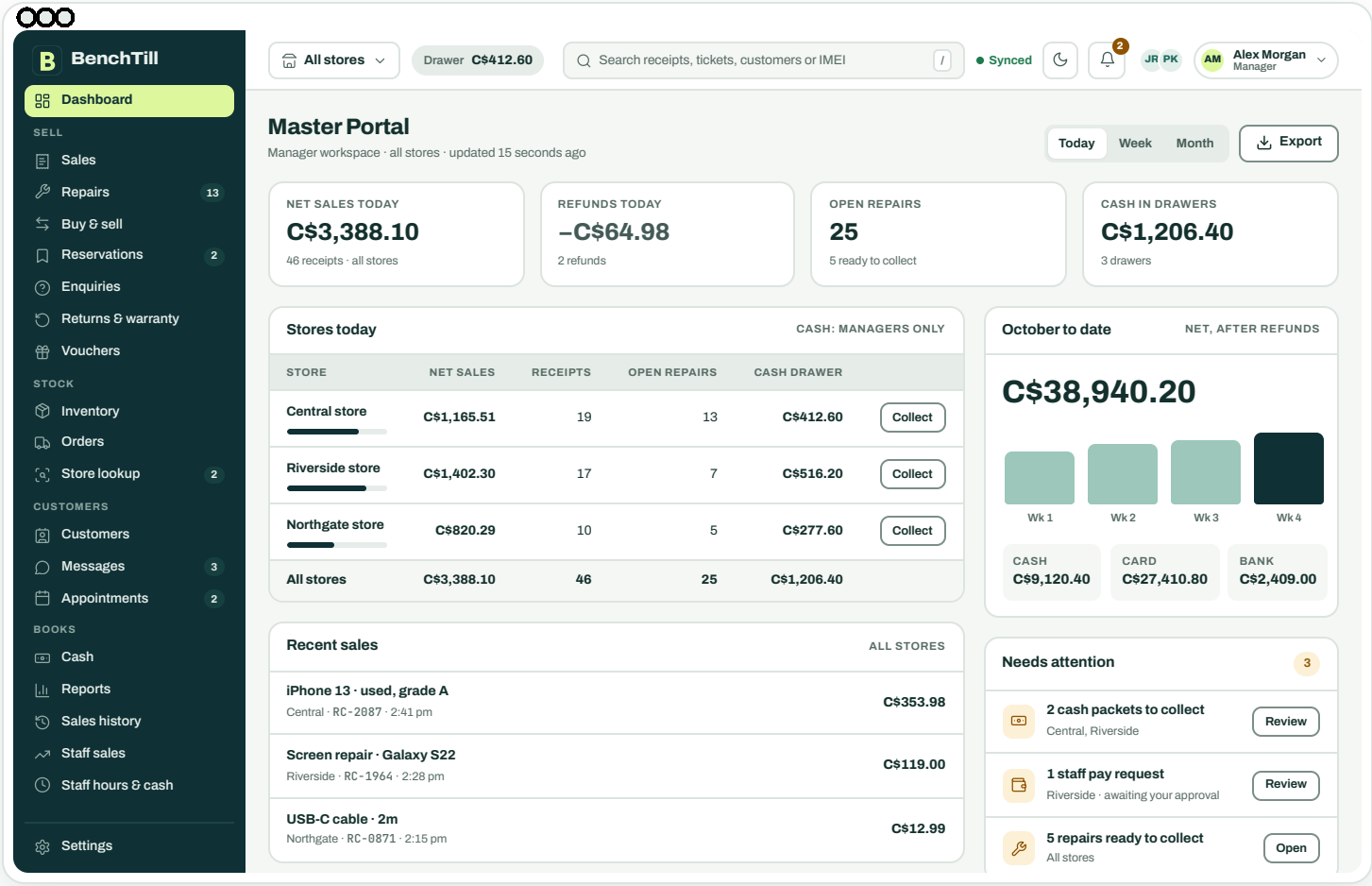
- Seller details and photo ID saved with every purchase.
- IMEI or serial number recorded with each device.
- Nine-point inspection; a phone stays on hold until every check passes.
- Offer guide from your own sales history.



MASTER PORTAL

Every store, on one screen.

The manager view shows sales, receipts, open repairs, cash in every drawer and approvals waiting, for every store you own.



The Master Portal across three stores, shown with sample records.

Stock and transfers

- Families and variants with minimum and maximum levels.
- Purchase orders, receiving and barcode labels.
- Find stock in any store and transfer it, every step recorded.
- Reservations with deposits for the exact handset.

Customers and marketing

- Customer profiles with every repair and purchase.
- Online booking with your services, hours and capacity.
- Automated win-back emails at 90 days without a visit.
- Gift cards and credit vouchers that work in every store.

Staff and cash

- Unlimited staff, each with a username and PIN.
- Permissions set by a manager in the Master Portal.
- Clock-in, timesheets and payroll totals.
- Paid-outs, sealed cash packets and end-of-day cash-up.

Reports

- Net sales, refunds and receipts per store, today or this month.
- Sales report from gross receipts to net funds.
- GST/HST and PST collected, by period and by store.
- Export to Excel or PDF; Developer API for your own systems.

WHY BENCHTILL

Why shops switch to BenchTill.

Many repair shops run a till for sales and something else for repairs. BenchTill puts the bench and the counter on one system.

Repairs and checkout on one record

No separate ticket app and till. A repair goes from booking to payment on the same ticket, so nothing is typed twice.

Warranty work links to the original job

Redo a repair with a stocked part and no new charge. The full history sits on the original ticket.

Used devices: buy, inspect, resell

Buy for cash or bank transfer, run the nine-point inspection, repair in-house, then sell — every step recorded.

Unlimited staff, each with their own login

Every person signs in with a username and PIN, created by a manager in the Master Portal, with permissions to match their job.

Parts leave stock the moment they are used

Add a part to a repair and the inventory count updates. Parts and payments stay attached to the job.

One Master Portal for every shop

Approvals, cash and staff access for every store in one place. Find stock in any store and transfer it, with every step recorded.

Refunds, vouchers and invoices built in

Refund to the original payment or a credit voucher. Sell gift cards, check any balance, and send invoices with your logo.

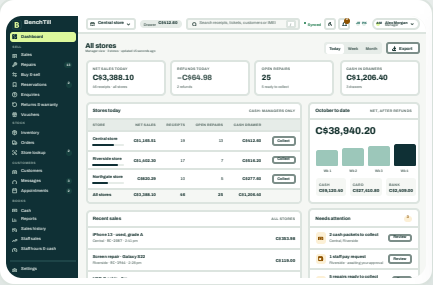
Customers come back

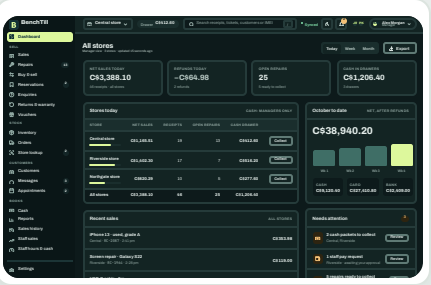
Online booking and repair-status links, plus automated campaigns for customers who haven't visited in 90 days.

What your shop needs	BenchTill	General retail POS	Paper and spreadsheets
Repair tickets with a status board	✓	Add-on	Manual
Parts deducted from stock per repair	✓	✗	✗
Warranty and redo linked to the original job	✓	✗	✗
Used-device buying, inspection and resale	✓	Limited	✗
Reservations with deposits and collection	✓	Limited	Manual
GST/HST and PST for every province	✓	Basic	✗
Automated win-back campaigns	✓	Add-on	✗
Unlimited staff, each with a username and PIN	✓	Varies	Manual

Easy on the eyes, from open to close.

Soft off-white and deep teal instead of harsh white and black, large figures, and red only when something is wrong. Choose Light for daytime or Dark for late shifts.





HOW BENCHTILL COMPARES

One price per store. Unlimited staff.

BenchTill next to the repair software sold worldwide and the POS systems sold in Canada, feature by feature. Compare the entry-level repair plans and listed POS prices. Annual rates are shown per month and billed yearly. Prices exclude tax.

FEATURE	BenchTill Repair software and POS	RepairDesk Repair software Worldwide	RepairShopr Repair software Worldwide	Square for Retail Retail POS Canada	Shopify POS Retail POS Canada
PRICE					
One store, per month	**US$47.99** per store/month billed annually	**$79** Essential · billed annually per store/month	**US$59.99** Starter · billed annually per month · 1 user 75 tickets and invoices/month	**C$79** ≈ US$56 Plus, per location · a free plan with fewer features exists	**C$168** ≈ US$119 Basic C$49 ≈ US$35 + POS Pro C$119 ≈ US$84, needed for staff logins
Each extra store	**US$40.49** per store/month equivalent billed annually · 2+ stores	**from $99** multi-store reports on Growth, $149 per store	**from US$149.99** Big Chain plan for 2 or more stores	**C$79** ≈ US$56 per extra location on Plus	**C$119** ≈ US$84 per extra POS Pro location
Contract	✓ **Annual** paid upfront	✓ **Annual** paid upfront for 12 months monthly option available	● **Renews automatically** cancel at least 30 days before the term ends	✓ **Monthly** no long-term contract	✓ **Monthly** cancel anytime; POS Pro yearly locks 12 months
REPAIR SHOP TOOLS					
Repair tickets	✓ **Unlimited** every plan	✓ **Unlimited tickets** Essential	✓ **75 / month** tickets and invoices Starter plan	✕ **No** no repair ticket workflow	● **Third-party apps** such as RepairTracker and Fixio
Buying used phones	✓ **Built in** seller ID, IMEI record, nine-point inspection	✓ **Included** buyback and trade-in, with ID upload	✓ **Included** customer purchases, with ID and photo	✕ **No** no buyback or seller ID capture	● **Third-party apps** such as friar duck and Tern
IMEI and serial tracking	✓ **Built in** IMEI on used phones, reservations and transfers	✓ **Included** serialised stock with IMEI numbers	✓ **Included** a serial number per item	✕ **No** Square says it has no plans for serial numbers	● **Third-party apps** no built-in serial or IMEI tracking
Stock transfers between stores	✓ **Included** request, approve and receive, IMEI recorded	● **Growth plan** transfer orders by serial	● **Big Chain plan** inventory and tickets between stores	● **Plus plan** not on the free plan	✓ **Included** receiving in POS needs POS Pro
Every store on one screen	✓ **Master Portal** sales, cash, repairs and approvals	● **Growth plan** combined and per-store reports	● **Big Chain plan** reports across locations	✓ **Every plan** all-locations reports	✓ **Every plan** one admin for every location

✓ Included ● Extra cost, limited or plan-dependent ✕ Not offered

Checked 17 October 2026. Prices exclude tax. Sources on the next page.

HOW BENCHTILL COMPARES

Customers, staff and hardware.

FEATURE	BenchTill Repair software and POS	RepairDesk Repair software Worldwide	RepairShopr Repair software Worldwide	Square for Retail Retail POS Canada	Shopify POS Retail POS Canada
CUSTOMERS					
Gift cards	✓ **Included** every plan, with balance checks	● **Paid add-on** on Essential; included on Growth	● **Not listed** on Starter	✓ **Included** 2.5% load fee plus processing	✓ **Included** every plan
Store credit	✓ **Included** credit vouchers for refunds	● **Paid add-on** on Essential; included on Growth	● **Not listed** on Starter	● **Via gift card** refunds load an eGift card, C$2,000 ≈ US$1,413 cap	✓ **Included** issue and redeem in POS
Automated win-back emails	✓ **Included** automatic at 90 days without a visit	● **Paid add-on** email campaigns on Essential; Mailchimp integration	✓ **Included** Marketr follow-ups and campaigns	● **From C$20** ≈ US$14 **a month** Square Marketing, lapsed-customer campaigns	✓ **Included** 10,000 emails a month free, then US$1 per 1,000
Text messages	● **Add-on** charged separately	● **Paid credits** plus a monthly number fee	✓ **25 credits a month** on Starter; more in packs	● **Two-way texting** free; Square Marketing campaigns are email	● **Pay per text** US$0.025 a text + US$2.15 a month for a number
Online booking	✓ **Included** booking link and repair-status links	✓ **Included** booking widget; Appointments Pro is extra	● **Not listed** on Starter	● **Separate plan** Square Appointments: free for 1 location, Plus C$35 ≈ US$25	● **Third-party apps** such as Sesami and Appointo
STAFF, PAYMENTS AND HARDWARE					
Staff users	✓ **Unlimited** every plan, each with a username and PIN	● **5 per store** Essential · 8 on Growth	● **1 user** Starter plan	✓ **Unlimited** 2 permission sets on Plus; more C$45 ≈ US$32 a month	✓ **Unlimited** with POS Pro; roles need POS Pro
Card payments	✓ **Keep your terminal** every card payment recorded in BenchTill	✓ **Your choice** Square, Stripe, PayPal, Paymentsense and more	✓ **Your choice** Stripe, Square, PayPal, Worldpay, or record any terminal	● **Square for integrated cards** 2.45% credit on Plus; other terminals recorded as other	● **Shopify Payments for integrated cards** 2.6% on Basic; outside terminals recorded manually
Hardware	✓ **Use what you have** computer, laptop or tablet; standard printers	✓ **Standard hardware** recommended printers, any USB scanner	✓ **Standard hardware** listed printers; card readers: Worldpay only	● **Square card readers** from C$69 ≈ US$49; standard printers and scanners work	● **Shopify card readers** from C$69 ≈ US$49; listed printers and scanners

About the comparison

RepairDesk Essential and RepairShopr Starter prices and allowances checked on their official pages on 18 October 2026.
Annual rates are shown per month and billed annually. Shop US$47.99/store/month; Connect US$40.49/store/month equivalent.
Other comparison details were compiled on 17 October 2026. Approximate conversions use Bank of Canada rates for 16 October 2026.
Prices exclude tax. Hardware is separate. Product names are trademarks of their owners.

RepairDesk www.repairdesk.co/pricing/ · www.repairdesk.co/terms-conditions/ · help.repairdesk.co/ · www.repairdesk.co/aria/

RepairShopr www.repairshopr.com/pricing · www.repairshopr.com/repairshopr-user-access-and-license-agreement/ · repair.uservoice.com/knowledgebase

Square for Retail squareup.com/ca/en/point-of-sale/retail/pricing · squareup.com/ca/en/payments/our-fees · squareup.com/ca/en/software/marketing · squareup.com/ca/en/appointments/pricing

Shopify POS www.shopify.com/ca/pricing · www.shopify.com/ca/pos/pricing · help.shopify.com/en/manual/sell-in-person

PRICING

Simple pricing.
Unlimited staff in every plan.

Start with a 30-day free trial. No card required at signup. Pay monthly and cancel anytime, or save with annual billing.

Canada

Prices in US dollars (USD), before GST/HST and provincial sales tax

BenchTill Shop

1 store

$47.99 USD/store/month billed annually

Monthly billing: US$54.99/month

BenchTill Connect

2 or more stores

$40.49 USD/store/month equivalent billed annually

Monthly billing: US$44.99/store/month

Included in every plan

- Unlimited staff, each with a username and PIN
- POS with split payments
- Used-device buying and inspection
- Customer CRM and win-back emails
- Cash packets, paid-outs and pay ledger
- Hosting, updates and support
- Unlimited repair tickets and invoices
- Gift cards and credit vouchers
- Inventory, purchase orders and labels
- Online booking and repair-status links
- Staff hours, timesheets and payroll PDF
- Invoices with your logo, sent by email
- Reservations with deposits
- Enquiries and transfers between stores
- Master Portal with approvals
- GST/HST and provincial sales tax

Text messaging add-on

Customer texts from your shop number, ready-made templates and text campaigns, charged separately.

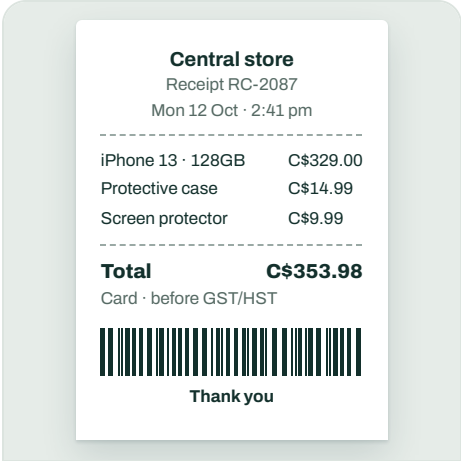
Try every feature free for 30 days. No card required · Start at benchtill.com

Prices are in US dollars and exclude tax; tax will be charged where applicable. Your bank or card provider converts the charge into Canadian dollars.
Annual plans are billed upfront for 12 months. Connect's monthly rate is a rounded equivalent.
Monthly plans can be cancelled anytime. Connect is priced per store, including the first. Hardware is not included.

HARDWARE

Works with the hardware you already have.

No proprietary terminal, no hardware bundle, no lease. BenchTill runs on the computer, laptop or tablet you already use. Add a thermal receipt printer and a thermal label printer, plus a barcode scanner for faster checkout.

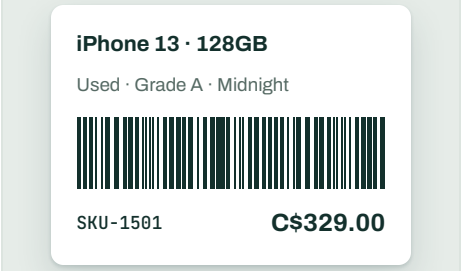


Thermal receipt printer

Required

Prints receipts at the counter the moment a sale is complete. Thermal printing needs no ink or toner, only paper rolls.

- Sales receipts and gift receipts
- Refund and exchange receipts
- Reprints from sales history

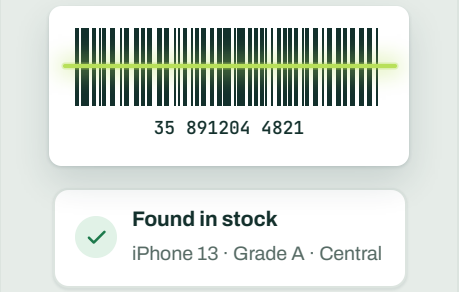


Thermal label printer

Required

Prints barcode labels for products, used devices and repair jobs, so every item can be scanned.

- Barcode labels for new and used stock
- Labels for repair jobs
- Print a batch, a range, or resume where you stopped



Barcode scanner

Optional · recommended

Scans product barcodes, labels and IMEI numbers straight into BenchTill. Checkout is faster and typing mistakes disappear. It works like a keyboard: plug it in and scan.

- Add products and used phones to a sale
- Enter IMEI and serial numbers without typing
- Look up stock by barcode

A computer, laptop or tablet

The one you already use: the desktop app for Mac and Windows, or your web browser.

Your card terminal

Keep the terminal you use today. We will help you connect it to BenchTill, and every card payment is recorded.

Up and running in three steps

01

Create your account

Choose Canada and your province, enter your business details and verify your email. Your 30-day trial starts straight away.

02

Set up your shop

Import your inventory from Excel, add your staff with their own username and PIN, and connect your receipt and label printers.

03

Run your day

Take sales, book repairs and receive stock. If you stop after the trial, your records are kept.

Moving from your current system?

Download your data as an Excel sheet, if your system supports it, and our team will help you upload it.

ABOUT BENCHTILL

Built on three years of research and development.

BenchTill is POS and repair software made for one kind of business: phone and device shops. We spent three years studying how these shops work, from the repair bench and the counter to the buy-and-sell desk and the back office, and built one system that runs all of it.

3 years
of research and development

1 system
for repairs, sales, stock and staff

Daily
automatic backups

AES-256
encryption for stored data

Set up for Canada

GST/HST and PST

GST/HST and provincial sales tax follow your province and registrations, in all 13 provinces and territories.

Your shop's money

Sales, receipts and reports in Canadian dollars, shown before GST/HST. Interac e-Transfer recorded at the counter.

Province and time zone

Choose your province when you sign up, and your store's time zone is set from it.

Your data, protected

Where your data is stored

Every server and every record is hosted in Amsterdam, the Netherlands, on Railway's high-availability cloud infrastructure.

Encrypted in transit and at rest

TLS protects data between your till and our servers. AES-256 protects it where it is stored.

Safe through any outage

Records live in the data centre, not on the till, and are backed up automatically every day. A power cut or internet outage at your shop never touches them.

PIPEDA compliant

We meet PIPEDA and follow the Privacy Commissioner of Canada's guidance on processing data outside Canada.

Start your free trial

30 days. Every feature. No card required.

benchtill.com

team@benchtill.com

Chat with us or book a demo at benchtill.com